



# **Sterling Technology Ltd**

## **Corporate Social Responsibility Statement**

We recognise that our commercial activity and conduct has an impact on the local, nationally and on the environment, which affects everyone. It is our social responsibility to mitigate any negative impact, recognising that this will also have an impact also on our reputation, negatively if we choose inaction where mitigation is an option. We therefore take our corporate social responsibilities (CSR) very seriously. We are committed to progressing our policies and systems to ensure that we undertake and monitor all aspects of CSR that are relevant to our business and our activities, which include good ethical behaviour, concern for employee health & safety and care for the environment.

The company will strive to exceed the expectations of its Clients, their customers, the directors, our employees and all our business partners and suppliers by creating an environment that encourages the development of the business in all the above respects.

This will be achieved by honest and fair commercial transactions, ensuring the adherence of ethical standards of employment and that our supply chain does the same, through auditing processes which we undertake and by rewarding those who performance exceeds expectation through achieving individual and group goals and objectives.

We conduct regular customer satisfaction surveys and monitor our supplier performance and actively encourage feedback from our employees. We are always open to suggestions for improvement of our working practices and provision of services which enhance the working experience and improve our service delivery.

As further evidence of our commitment to corporate social responsibility, we have embraced specific standards directly relating to our industry and also general environmental and social considerations. Standards we work to for the management of corporate and personal information are ISO 27001 and the GDPR within the Data Protection Act 2018. For the continued measuring of performance and quality we work to ISO 9001. Our accreditation and conformance to ISO 14001 for the ongoing commitment to the environment and the way we work within our local community whilst supporting efforts worldwide to prevent the unnecessary and unlawful damage to the environment through poor waste control and the stewardship of forests.

Sterling Technology always work to improve these standards and continue to extend our commitment by purchasing goods and materials from reputable sources who operate similar CSR commitments and values.


STERLING TECHNOLOGY LTD

Registered in England & Wales, no. 11124057.

Registered address: 70 Gracechurch Street, London, EC3V 0HR.

[www.sterlingvdr.com](http://www.sterlingvdr.com)

STERLING



We maintain our websites and social media accounts as main routes for providing information to interested parties and for contacting us.

As a part of Group or companies driven largely by technological innovation our main assets are the talents and skills of the people we employ.

London, November 2019

Signed



Geoff Keating

Chief Executive Officer

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